



Quality Policy

As a growing energy group focused on ensuring reliable and continuous power supply, we understand that the quality of our work is fundamental to operational reliability and customer confidence. We are committed to delivering reliable power solutions while continuously improving our processes as we explore new energy technologies and services.

At the group level, our approach to quality is guided by principles that reflect our commitment to excellence across all business:

- **Customer focus:** We prioritise customer needs and expectations in every aspect of our operations.
- **Responsible practices:** We uphold safe, ethical, and responsible practices across all activities
- **Culture and capability:** We foster a culture of learning, accountability, and collaboration to strengthen performance across the Group
- **Transparency and communication:** We maintain clear, timely, and open communication with customers, partners, and stakeholders.
- **Continuous improvement:** We seek to enhance our services, solutions, and ways of working, adapting to new challenges and technologies.

By adhering to these principles, we aim to build trust, ensure reliable performance, and support the sustainable growth of our Group and the energy solutions we provide.

LIM CHENG TEN
Managing Director
